

AAA Vacations® Terms and Conditions

If you make a booking with us for a qualifying AAA Vacations® cruise or tour vacation, and you find a valid better rate for the exact itinerary within 24 hours of your booking, AAA Vacations® will match the lower rate and send you a \$50 AAA Vacations® future travel credit certificate. Certain restrictions apply. Best Price Guarantee is valid only for new bookings made through a participating AAA motor club and/or AAA travel agency. [Click here](#) for full Best Price Guarantee terms and conditions.

AAA Vacations® 24/7 Member Care vouchers are only available to AAA Vacations® customers. At least one member of the traveling party must be a AAA/CAA member. [Click here](#) for full 24/7 Member Care terms and conditions.

Click individual partner names below for additional terms and conditions:

[Brendan Vacations](#)

[Celebrity Cruises](#)

[Disney Destinations](#)

[General Tours](#)

[Holland America Line](#)

[Member Choice Vacations](#)

[Pleasant Holidays](#)

[Princess Cruises](#)

[Regent Seven Seas Cruises](#)

[Royal Caribbean International](#)

[Trafalgar](#)

[Uniworld Boutique River Cruise Collection](#)

General disclaimer for all cruise and tour providers listed: For complete details on Member Benefits and special offers restrictions along with lists of applicable departures or sailings, and additional terms and conditions, contact your local AAA motor club or AAA travel agency. Airfare, taxes, surcharges, gratuities, transfers, port charges, excursions, and other optional activities are additional unless otherwise indicated. Fuel surcharges, government taxes, other surcharges, deposit, payment, and cancellation terms/conditions are subject to change without notice. Ask about air rates at time of booking. Rates quoted are per person, land only for tour providers and cruise only for cruise providers, based on adult double occupancy unless otherwise stated. Rates, terms, conditions, availability, inclusions, and itinerary are subject to change without notice. Cruise rates are capacity controlled. See <http://travel.state.gov/travel> for travel document requirements for each destination. Certain restrictions may apply. AAA members must make advance reservations through AAA Travel to obtain AAA Vacations® amenities, benefits, and/or savings. AAA Vacations® amenities, benefits, and/or savings may vary by cruise or tour operator. AAA Member Benefits apply to the first two passengers traveling, maximum two per stateroom unless otherwise noted. Member Benefits may vary based on departure date. Additional airline restrictions, including but not limited to baggage limitations and fees, standby policies and fees, non-refundable tickets and change fees with pre-flight notification deadlines, may apply. Fees and policies vary among airlines and are subject to change without notice. Please contact the airline directly for details and answers to special questions you may have. Age restrictions may apply to certain AAA Vacations® benefits. Not responsible for errors or omissions in the printing of this brochure. For complete details on any vacation, contact your local AAA travel agent. Rates are accurate at the time of printing and are subject to availability and change.

AAA Inc., its affiliated motor clubs, and their AAA travel agencies act as agents for the various travel providers listed. Registration as a seller of travel does not constitute approval by the State of California. CST 1003968-80. CRT#1016202-80.

^Additional charges may apply. ‡Age restrictions may apply.
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Additional terms and conditions for Brendan Vacations: Rates quoted are per person, land only, and based on double occupancy in first class hotels for travel departing April 1-Oct 31, 2013. Upgrades to deluxe hotels are available for an additional fee. Airfare is additional. Ask about airfare rates at time of booking. Private airport transfers are included with all Brendan Vacations bookings regardless if air is booked by Brendan Vacations or not. Private airport transfers are available at any time on the days you arrive and depart Europe. If Brendan has not booked your air, it is essential that your AAA travel agent advise Brendan of your flight arrival and departure information. The AAA member benefit requires a minimum purchase of \$2,000 per person. The *AAA Vacations*[®] dining credit voucher is redeemable at participating pre-selected restaurants only. A list of participating restaurants will be provided in your travel documents. Advance reservations must be made through the local host. Vouchers are non-refundable and have no cash value. Rates are subject to change without notice.

Self-Drive Ireland:

Minimum 3-day rental required. One-way rentals are permitted between most locations with a one-way drop off charge of 70 Euro. (One-way drop off charge to Belfast, Northern Ireland is 160 Euro plus Value Added Tax (VAT)). Additional driver charges will apply. Valid state driver's license required. Optional insurance (including reducing deductible costs) is not included.

DRIVER LICENSE: Must hold a current national license valid for at least one year or more at the time of rental. Provisional or learner drivers or seriously endorsed license holders are not eligible to rent a car e.g. drink driving disqualifications. **VEHICLE LICENSING FEE:** Included

MINIMUM DRIVER AGE:

Some car types may not be available for drivers 23-30 years.

23-24 years: Group A, B and E only. Young driver surcharge applies.

25 years: Groups A, B, C, E, F

27 years: Groups D, G, and P

30 years: Groups S, I, J, M, N, T, Y, V, W

YOUNG DRIVER SURCHARGE: EUR 26.00 per day including tax for clients 23/24 years. May only hire group A, B and E. **Damage excess will be an amount EUR 1600. YOUNG DRIVER DAMAGE EXCESS:** EUR 1600.00

ADDITIONAL DRIVERS: EUR 9.50 including tax per additional driver.

MAXIMUM AGE: Clients age 75 years inclusive must have a note from their doctor stating they are in full health. A current note from their insurers stating they have not been involved in any accidents within the past 5 years.

CAR GROUPS:

GRP	ACRISS	CATEGORY	CAR EQUIVALENT	AUTO/MAN	AIRCON
A	MBMN	Economy	Ford Ka	MAN	N
B	ECMN	Economy	Ford Fiesta	MAN	N
C	CCMN	Compact	Ford Focus	MAN	N
D	IDMR	Intermediate	Ford Mondeo	MAN	Y

E	ECAN	Economy	Ford Fiesta	AUT	N
F	CCAN	Compact	Ford Focus	AUT	N
G	SDAR	Standard	Mazda 6	AUT	Y
I	LDAR	Luxury	Mercedes E200	AUT	Y
M	PVMN	Premium Van	VW Caravella	MAN	N
N	PVAR	Premium Van	VW Caravella	AUT	Y
P	IVMR	Intermediate	Opel Zafira	MAN	Y
S	FVMR	Full Size	Ford Galaxy	MAN	Y
T	SVAR	Full Size Van	Peugeot 5008	AUT	Y
W	PDMR	Standard	BMW 318i	MAN	Y
Y	PFAR	Premium	Volvo XC90	AUT	Y

NOTE: ALL ADDITIONAL FEES PAYABLE DIRECT WILL BE IN LOCAL CURRENCY AND ARE SUBJECT TO CHANGE.

DEPOSIT: Credit Card or Cash CDW and Theft Protection Excess and Petrol deposit. Any additional options purchased is required at the beginning of rental. CASH DEPOSIT: Cash accepted for clients 30 years and over only on car groups A,B,C,E,F and S (CDW Excess & Petrol Deposit)

INSURANCE: THIRD PARTY LIABILITY: Included COLLISION DAMAGE WAIVER CDW: Included

COLLISION DAMAGE NON-WAIVABLE EXCESS: In the event of damage to the car or any part of it occurring during the period of hire, the following insurance excess will apply:

EUR 1600.00 for groups A, B

EUR 2000.00 for groups C, D, E, F

EUR 2500.00 for groups G, P, S, T, and W

EUR 3000.00 for groups I, Y, M, N

COLLISION DAMAGE WAIVER: CDW is additional at the following rates (where not included):

EUR 14.50 per day including tax for groups A, B

EUR 18.50 per day including tax for groups C, D, F, G, P

EUR 20.50 per day including tax for groups I, S, M, N, T, Y, W

EUR 3000.00 for groups I, Y, M, N

THEFT PROTECTION: Included. In the event of theft or vandalism of the hire vehicle during the period of hire the following insurance excess will apply:

EUR 6.00 per day including tax for groups A, B and E

EUR 7.50 per day including tax for groups C, D, F, G, P

EUR 9.00 per day including tax for groups I,S,M,N,T,Y,W

SUPER COVER (SC): Can be purchased to reduce insurance excess. Rates available from Hertz at time of vehicle pick up. SC is not available when the main driver is under 30 years. SC is only payable by credit card. Tires, keys, and fuel are not covered by SC. Subject to availability and Hertz Standard Terms and Conditions.

EUR 10.00 per day for groups A, B and E

EUR 16.00 per day for groups G and P

EUR 12.00 per day for groups C, F, and D

EUR 16.00 per day for groups J, M, N, S, T and W

EUR 19.00 per day for groups I, Y

DRIVER AND BAGGAGE PROTECTION: Optional insurance at EUR 5.50 including tax per day. OTHER SURCHARGES:

LOCATION SERVICE CHARGE: LSC is additional at EUR26.00 per rental including Tax is payable direct.

ADMINISTRATION FEE: A charge of EUR 25.00 including tax per rental applies to all renters who decline Hertz Insurance (CDW and TP) and provide alternative means of Insurance Cover. AIRPORT FEE: EUR 26.00 plus tax per rental including Tax/payable direct unless otherwise stated.

M50 MOTORWAY TOLL DUBLIN OBITAL

The National Roads Authority has introduced a No Barrier Tolling system on the Dublin M50 motorway between Junction 6 (N3 Blanchardstown) and Junction 7 (N4 Lucan). There is no toll barrier or tolling booth stand therefore no cash payment facility at the tolling point. Hertz has recorded all Hertz rental cars with the toll operator and

therefore Hertz will be automatically charged for each toll incurred. A Toll fee of EUR 3.00 per usage will be charged by Hertz to the Renter. Post Rental Hertz will be notified of all toll charges accrued to the subsequent rental and will bill separately to the renters credit card the relevant toll charge. IMPORTANT: Please Do Not pay these charges directly with the toll operator, as there is no way of identifying these charges and it will result in duplicate payments. All other Toll Roads: Please note cash payment facilities are available at all other tolled roads in Ireland.

OUT OF HOURS POLICY: After hours pickups and drop off are at the discretion of Hertz rental office. Please confirm with rental office at time of reservation. REFUELLING POLICY: Hertz rates do not include fuel. Cars are supplied with a full tank of petrol and must be returned with a full tank of or a local refueling charge will apply. A refueling Service Charge will be applied at EUR 9.50 per rental.

OPTIONAL EXTRAS

BABY SEATS: Baby and booster seats are on a request basis and suitable for children aged between 6 months and 11 years at a charge of EUR 40.00 per rental If not returned a charge of EUR 100 will be charged. SKI RACKS: Not available. LUGGAGE RACKS: Not available. SNOW CHAINS: Not available. NEVERLOST (GPS): Neverlost is not covered by insurance and there will be a charge of EUR 170.00 if the unit is not returned. EUR 14.00 per day, EUR 65.00 per week, tax not included.

TRAFFIC FINES: Traffic fines are charged directly to the customer. An additional administration charge for traffic violations or fines will apply (e.g. Parking/Speeding tickets).

ONE-WAY RENTALS: Domestic: 1 to 4 days One Way Fee of EUR70 Applicable for drop to: Cork Airport, Kerry Airport, Knock Airport, Shannon Airport, Sligo Airport, Waterford Airport, Wexford. International: Check at time of Reservation. DRIVING INTERNATIONALLY: CROSS BORDER POLICY

Car rentals can drive into Northern Ireland and United Kingdom however, additional cover must be taken, and terms and conditions apply. Intercity to other countries is not allowed. If driving into UK, passengers must inform the counter upon arrival.

Additional terms and conditions for Celebrity Cruises: Bookings must be made 30+ days prior to sailing and after the AAA Vacations® booking effective date. Onboard credit is per stateroom/suite. Onboard Credit is in U.S. dollars, has no cash value, is not redeemable for cash, is not transferable, and will expire if not used by 10:00pm on the last evening of the cruise. Offer may be combined with AAA Quarterly Member Benefit. Not combinable with any other discount offer, unless stated otherwise. Priority Check-in: Upon arrival, proceed to the area marked Captain's Club: Elite and Select, and show the priority check-in voucher to one of the pier agents. You must have completed online check-in & have a valid Xpress Pass for priority check-in.

Additional terms and conditions for Disney Destinations: Walt Disney World® Resort: *The number of rooms allocated for this package may be limited. Junior and child rates apply only when occupying room with an adult. Tickets must be used within 14 days of first use. Package and package components, including dining entitlements, are nontransferable. Gratuities are not included except at dinner shows, Cinderella's Royal Table and private (in-room) dining. Alcoholic beverages not included. Children 3-9 must choose from a children's menu where available. All rates in U.S. dollars. For each package night, enjoy: One Table-Service Meal includes entrée, dessert (lunch and dinner only) and non-alcoholic beverage, or full buffet, if available. One Quick-Service Meal includes entrée, non-alcoholic beverage, and dessert (lunch and dinner only). One snack per person, per night.

Disneyland® Resort: *Price per person, per day based on quad occupancy—2 Adults (18 and over), 1 junior (10-17) and 1 Child (ages 3–9), for a Walt Disney Travel Co. package with a standard room at the Disney's Paradise Pier® Hotel for arrivals 1/18/13 - 1/19/13, 2/24/13 - 2/28/13, 3/3/13 - 3/7/13, 4/14/13 - 4/18/13, 4/21/13 - 4/25/13, 4/28/13 - 5/2/13, 5/5/13 - 5/9/13, 5/12/13 - 5/16/13, 5/19/13 - 5/23/13, 5/27/13 - 5/30/13, 8/30/13 - 9/1/13, 9/6/13 - 9/7/13, 9/13/13 - 9/14/13, 9/20/13 - 10/3/13, 10/6/13 - 10/10/13, 10/14/13 - 10/17/13, 10/20/13 - 10/24/13, 10/27/13 - 11/7/13, 11/10/13 - 11/14/13, 11/17/13 - 11/21/13, 12/1/13 - 12/5/13, 12/8/13 - 12/12/13 and includes a 3-Day Disneyland® Resort Park Hopper® souvenir ticket. Total package price starting from \$1,534. Other room rates and other hotel rates will vary. These tickets expire thirteen (13) days after first use or 1/14/14, whichever occurs first and each day of use of a ticket constitutes one (1) full day of use. Tickets may not be sold or transferred for commercial use. All tickets, offers, events, age ranges, services, attractions, and entertainment may

be seasonal and are subject to change without notice. Some Blockout Dates apply, subject to availability, restrictions and change without notice. Offer is not valid for photos taken at other Disney Photopass® locations. Offer is valid only at the Disneyland® Resort. Digital download is available only at DisneyPhotoPass.com and is not available at any Resort location. Online registration at DisneyPhotoPass.com required.

You must register and claim your photo within 30 days of the date the photo was taken. Complimentary 5" x 7" photo and digital download are for personal use only and may not be redeemed or exchanged for cash, in whole or in part. Not responsible for missing, lost or damaged photos. May not be combined with other offers or discounts. Subject to restrictions and change without notice.

†Valid Disneyland® Resort souvenir tickets serve as a FREE Parking Pass at Mickey and Friends parking structure.

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Additional terms and conditions for General Tours World Traveler: Rates are per person, land only, and may include internal flights where indicated, based on double occupancy and do not include international airfare to or from the US. On-tour transportation is included as indicated on each tour program. Transfers are provided on arrival and departure when booking air inclusive programs. Land only rates are guaranteed upon receipt of deposit. Printed rates are subject to change without notice.

Additional terms and conditions for Holland America Line: The following AAA *Vacations*® amenities apply: For all passengers in stateroom/suite – Exclusive Savor & Swirl Culinary event (no substitutions allowed). For passengers one and two in stateroom/suite – Beverage card (available on select sailings only) and one Pinnacle Grill dining experience (reservations required onboard). For each stateroom/suite – One cookbook. Amenities not applicable to cruise tour departures. Offer only combinable with MAP shipboard credits, Early Advantage promotions, Group Advantage Program (GAP) and View and Verandah Promotion offers. Not valid with any other discount offer.

Additional terms and conditions for Member Choice Vacations: Land rates are per person, based on double occupancy. Land rates are guaranteed at time of deposit. Certain taxes/fees are the responsibility of guest to be paid upon exiting the country in local currencies. Please check for details at time of reservation. Airfare is additional. For air inclusive reservations complimentary round-trip home to airport sedan service is included from many US cities within a 50-mile radius of more than 90 airport gateways. One round-trip service transfer per room booking. Additional stops are not permitted on route. Not valid on group travel. Round-trip home to airport and airport to hotel transfers require that airfare be booked through Member Choice Vacations. Certain travel services are operated and provided by Collette Travel Service, Inc. on behalf of Member Choice Vacations, LLC.

Additional terms and conditions for Pleasant Holidays: Exclusive amenities and/or offers (complimentary room upgrades, early check-in/late checkout, and VIP status) are subject to availability. Resort and Spa credit values listed are per booking at select hotels. Additional amenities are subject to change and may be withdrawn at any time.

Additional terms and conditions for Princess Cruises: Bookings must be made 14+ days prior to sailing. Onboard credit is per stateroom/suite. Offer only combinable with Member Benefit offers. Not combinable with any other discount offer. Passengers are to confirm through AAA travel agent that the associated group code is tied to their booking (TAA or TAC). Bookings made outside of the AAA *Vacations*® program that do not include assigned group code will not be eligible for the exclusive AAA *Vacations*® program features and benefits. Onboard Credits are per stateroom for the first and second guests and are shown in US dollars. All categories are eligible for the onboard credit which has no cash value and may be used on a single voyage only; expires at the end of that voyage and is not redeemable for cash. Wine tasting experience has no cash value and may not be substituted, transferred, exchanged or credited towards other purchases. Preferred Check-in does not grant priority boarding.

Additional terms and conditions for Regent Seven Seas Cruises: Complimentary Regent Choice Shore excursion applies to passengers one and two in stateroom/suite. Offer is combinable with 2 for 1 fares, free air, bonus

savings, pre-paid gratuities, and free ground transfers. Not combinable with any other discount offer. Air Inclusive Program applies to economy, roundtrip flights only from select U.S. and Canadian gateways. Air routing, scheduling and air carrier are at the discretion of Regent Seven Seas Cruises. Business Class Air applies to international flights from select U.S. and Canadian gateways and may not apply to U.S. domestic or intra-continental flights within North America, Europe, South America, Asia, or Africa. Inclusive Program and Air Upgrade Offers are not combinable with 3rd and/or 4th guests in a suite. Advertised fare includes all air surcharges, airline fees, and government taxes. Some airline-imposed personal charges, including but not limited to baggage, priority boarding, and special seating, may apply. 2-for-1 Fares are based on published Full Brochure Fares; fares may not include Personal Charges, Optional Facilities, and Services Fees as defined in the Terms and Conditions of the Guest Ticket Contract. FREE Luxury Hotel Package applies for guests 1 and 2 only. FREE Unlimited Shore Excursion reservations are accepted on a first-come, first-served basis and number of shore excursions are subject to availability. Fares listed are in U.S. dollars, based on double occupancy, are capacity controlled, subject to availability, may not be combined with other offers and may be withdrawn at any time without prior notice.

Additional terms and conditions for Royal Caribbean International: Bookings must be made 30+ days prior to sailing and after the AAA *Vacations*[®] booking effective date. Onboard credit is per stateroom/suite. Complimentary specialty dinner is for passenger one and two on Oasis of the Seas and Allure of the Seas only and available at one of the Specialty Restaurants onboard. Reservations required onboard and valid on port days only. Gratuities included. 150 Central Park, Izumi, Johnny Rockets are excluded. Not applicable to Mystery Dinner Theatre, Portofino Wine Dinner series or Chef's Table. Not all ships contain all specialty restaurants. Offer may be combined with Crown & Anchor discounts and AAA Quarterly Member Benefit with the exclusion of combination resulting in a duplicate benefit. Not combinable with any other discount offer.

Additional terms and conditions for Trafalgar: Rates are per person, land only, based on double occupancy. Subject to availability, additional restrictions and conditions apply. Itinerary and inclusions are subject to change. Airfare is additional. Airport transfers are at scheduled times on arrival and departure days. Should your flights not coincide with these transfers, please make your own way to/from the airport, or purchase a transfer through Trafalgar Tours. For more information and booking conditions, contact your travel agent or consult Trafalgar's current brochure. Trafalgar reserves the right to cancel departures if minimum participation is not achieved. AAA Inclusion: The included excursion cannot be substituted or transferred and has no cash redemption value. In the event that the excursion is cancelled due to lack of participation, weather, or other unforeseen events, an alternative excursion will be arranged. AAA members traveling on an AAA *Vacations*[®] receive a \$25 per person excursion credit voucher that can be applied toward the purchase of an additional optional excursion during your guided vacation. The standard AAA member benefit does not apply. Offers may be withdrawn at any time.

Additional terms and conditions for Uniworld Boutique River Cruise Collection: Combinable with all advertised Uniworld promotions. Savings and shipboard credits are in US dollars, per person, and applicable to specified departure date only, are subject to availability, and are capacity controlled. Other restrictions may apply. Uniworld reserves the right to withdraw or change the offers at any time. For complete details, general information, and terms and conditions applicable to all Uniworld trips, please contact your Travel Agent. CST #2075415-20.

AAA *Vacations*[®] Best Price Guarantee

If you make a booking with us for a qualifying AAA *Vacations*[®] cruise or tour vacation, and you find a valid better rate for the exact itinerary within 24 hours of your booking, AAA *Vacations*[®] will match the lower rate and send you a \$50 AAA *Vacations*[®] future travel credit certificate. Certain restrictions apply. Best Price Guarantee is valid only for new bookings made through a participating AAA motor club and/or AAA travel agency.

A valid better rate is a lower rate offered by a North American IATA/ARC registered business that satisfies the requirements of the Best Price Guarantee Terms and Conditions below as determined by AAA *Vacations*[®] in its sole discretion.

AAA Vacations® Best Price Guarantee Terms and Conditions:

1. The *AAA Vacations*® Best Price Guarantee ("Best Price Guarantee") applies to any *AAA Vacations*® cruise or tour vacation that is booked by a member of a participating AAA motor club and/or AAA travel agency, on or after January 1, 2012, for which the member has paid a deposit or paid in full. Limit one (1) Best Price Guarantee claim per calendar month per AAA member.
2. If you have booked a *AAA Vacations*® cruise or tour vacation booked through a AAA motor club and/or AAA travel agency and within 24 hours of your booking with us, you find a Valid Better Rate, you will receive the following per booking, so long as your claim under the Best Price Guarantee has been verified and approved by us:
 - a. Either: (a) a refund of the difference between the price you paid us and the Valid Better Rate, if you have previously paid in full (which refund will be in the form of a check and will be mailed to you within ten (10) business days from the approval date of your claim), or (b) a matching of the rate, if you have previously paid only a deposit.
 - b. \$50 *AAA Vacations*® Future Travel Credit Certificate that may be redeemed toward the purchase of a future *AAA Vacations*® cruise or tour vacation with one of our Preferred Travel Providers booked through AAA motor club and/or AAA travel agency. Additional terms and conditions apply (see below). (The certificate will be mailed to you within ten (10) business days from the approval date of your claim.)
 - c. Should you cancel a booking that has received a price match, you agree to return the dollar amount refunded back to AAA.
3. The Best Price Guarantee is applicable only for exact itinerary matches. To qualify as a Valid Better Rate, the lower rate must be for an identical booking. Accordingly, all booking details, including, without limit, the following, must exactly match the details of the vacation you booked with us: itinerary, specific carrier or provider (including class of service), hotel (including room type), cruise line (including ship and cabin category), Tour operator, rental car company and vehicle class, dates and times of travel or service, routings (for example, same stopovers).
4. In order to constitute a Valid Better Rate, the lower rate must be advertised and available to the general public from a North American IATA/ARC registered business. Without limiting the generality of the foregoing, the following do not qualify as Valid Better Rates:
 - Rates on Web sites where the booking details (such as carrier, property, rental car company, itinerary, or similar details) are opaque or unknown until after purchase or where prices are determined by any sort of auction or bidding
 - Rates that result from errors or mistakes
 - Rewards program rates
 - Consolidator rates
 - Group rates
 - Prices available only by using a coupon
 - Corporate discounts or rates
 - Charter rates
 - Convention or meeting rates
 - Rates offered on a Web site which require the customer to call to get the rate
 - Rates offered in an email
 - Rates offered through membership programs through any sales channel including, without limitation, websites operated by membership programs.
5. To qualify for the Best Price Guarantee, you must meet all applicable residency, regional, membership, age-related, and other requirements otherwise imposed to qualify for the lower rate, and the AAA motor club and/or AAA travel agency must be satisfied, at its sole discretion, that you meet those requirements.
6. The Best Price Guarantee applies only to the base price of a cruise, including port charges, or base price of tour company. Without limiting the generality of the foregoing, the following will not be considered in determining whether a Valid Better Rate has been found: Government taxes and fees as well as the cost of additional items included in your cruise or tour booking, such as air or land components, insurance,

shipboard credits, free upgrades, transfers, pre- or post-cruise hotel stays, onboard amenities, gift cards/certificates, cash back and/or dollars off, or other add-ons or optional items.

7. The Valid Better Rate must be quoted and booked in U.S. dollars (without reference to currency converters).
8. *AAA Vacations*[®] reserves the right in its sole discretion to modify or discontinue the Best Price Guarantee or to restrict its availability to any person, at any time, for any reason, and without prior notice or liability to you; provided, that, any modification to the Best Price Guarantee will only be effective upon communication of modified Best Price Guarantee Terms and Conditions on the AAA motor club and/or AAA travel agency's website, and any cancellation of the Best Price Guarantee will only be effective upon removal of any references to the Best Price Guarantee Terms and Conditions from the AAA motor club and/or AAA travel agency's website. The terms that are in effect at the time of your booking will determine your eligibility under the Best Price Guarantee. No change in the Best Price Guarantee program will affect any program benefits that have already been issued or provided to you. The AAA motor club and/or AAA travel agency failure to enforce any provision of these Terms and Conditions shall not constitute a waiver of that provision.
9. These Best Price Guarantee Terms and Conditions include and incorporate by reference the standard AAA motor club and/or AAA travel agency Terms and Conditions applicable to the sale of land and cruise vacations and constitute the entire understanding between you and AAA motor club and/or AAA travel agency relating to your vacation purchase.
10. Void where prohibited by law.

To File a Claim Request:

1. To determine if you are eligible to receive the benefits of the Best Price Guarantee, you must contact your AAA motor club and/or AAA travel agency (or your AAA branch) within twenty-four (24) hours of completing your booking with them, to request the Best Price Guarantee for your booking. To make a claim, please provide a genuine written quote for a lower rate from a North American IATA/ARC registered business. The written quote must set forth full details of the booking and the date on which the quote was issued. To be a Valid Better Rate, the lower rate must be available for booking at the time we review your claim. We will not accept screenshots or other purported evidence of a lower price.
2. If we are unable to replicate the lower rate, your claim will be denied and closed and we will contact you via email or phone to notify you of our decision.
3. All requests, including receipts and required documentation, are subject to our verification. The AAA motor club and/or AAA travel agency's decisions are final. By submitting a Best Price Guarantee claim request, you fully and unconditionally agree that you are bound by these Terms and Conditions and by our decisions. We will not grant any Best Price Guarantee claim request that we believe, in our sole discretion, is the result of a printing or other error, omission, or is made in bad faith.

***AAA Vacations*[®] Best Price Guarantee Future Travel Credit Certificate ("AAAVAC-BPGFTCC") Terms and Conditions:**

1. The AAAVAC-BPGFTCC is valid for a discount of up to fifty U.S. dollars (\$50.00) off the purchase price of a future *AAA Vacations*[®] cruise or tour vacation, booked through the AAA motor club and/or AAA travel agency. The cost of the booking (excluding taxes and fees) must be at least five hundred U.S. dollars (\$500). The AAAVAC-BPGFTCC is good only on a new reservation booked and deposited by the AAAVAC-BPGFTCC's expiration date.
2. The AAAVAC-BPGFTCC is usable only by the member designated thereon (who must have a valid AAA membership at time of redemption) for travel by the date that is fifteen (15) months after date of issuance (as identified on the AAAVAC-BPGFTCC), shall expire one (1) year from the date of issuance, is not transferable, and shall not be replaced if lost or stolen.
3. The AAAVAC- BPGFTCC may not be combined with or applied to other discounts, special offers, coupons, or promotions.
4. The AAAVAC-BPGFTCC cannot be applied to taxes, fees, charges, and surcharges applicable to the booking, nor to the cost of cancellation or change penalties, prepaid reservations, administrative fees or other miscellaneous charges.
5. The AAAVAC-BPGFTCC is not applicable to online bookings.

6. The original AAVAC-BPGFTCC must be submitted to a AAA motor club and/or AAA travel agency at time of reservation, photocopies will not be accepted.
7. When you make a qualifying reservation and ask to apply your AAVAC-BPGFTCC to the reservation, we will deem your AAVAC-BPGFTCC to have been used and it will not be returned or replaced, even if you subsequently cancel your vacation.
8. The AAVAC-BPGFTCC has no residual value and no credit will be issued if the purchase amount is less than the certificate amount. Member is responsible for the cost of the booking above the value of the redeemed certificate.
9. The AAVAC-BPGFTCC is not redeemable for cash. Coupon cash value 1/100¢.
10. Terms and conditions of the AAVAC-BPGFTCC are as written herein and cannot be changed by any representation of any unauthorized person, including employees of AAA motor club and/or AAA travel agency.
11. Void where prohibited by law.

AAA Vacations® 24/7 Member Care

AAA Vacations® 24/7 Member Care vouchers are only available to AAA Vacations® customers. At least one member of the traveling party must be a AAA member.

24/7 Member Care covers only the following services:

- Assistance with en route reservation changes or cancellations
- Assistance with missed flights/cancelled flights/delayed flights en route
- Assistance with immediate reservations issues en route (hotel check-in, cruise, check-in, car rental pick-up etc.)
- Provide information/referrals for:
 - Lost or stolen passport replacement
 - Lost or stolen credit card replacement
 - Medical assistance/doctor
 - Legal aid
 - Directions to nearest US Embassy or Consulate
 - Travel document replacement (airline tickets, cruise or tour documents if lost or stolen)

Any additional cost associated with Member Care services are the responsibility of the AAA Vacations® customers at the time services are rendered.

Your use of the 24/7 Member Care is solely at your own risk. Neither AAA, Inc. or affiliated AAA motor club and/or AAA travel agency shall be liable or responsible to any person or entity for any loss or damage, including special, incidental, consequential, punitive, or indirect damages caused or to have been caused directly or indirectly by or from the information/referral provided through the 24/7 Member Care. You hereby release and forever waive any and all claims you may have against AAA, Inc., its affiliated AAA motor club and/or AAA travel agency, its travel providers, and any of their respective officers, directors, employees, and agents, from any losses or damages you may sustain in connection with your use of the 24/7 Member care even if you have advised AAA, Inc. or affiliated AAA motor club and/or AAA travel agency, or any of its travel providers of the possibility of such damages.

You agree to indemnify and hold harmless AAA, Inc., AAA motor club, and/or AAA travel agency, its travel providers, and their respective officers, directors, employees, agents, information providers, and suppliers from and against any claims, lawsuits, proceedings, costs, attorney's fees, damages, or other losses resulting from your use of the 24/7 Member Care.

24/7 Member Care does not cover the following services:

- Changes to reservation prior to departure
- Airline reconfirmation
- Language interpretation services
- Emergency cash transfer

- Weather or currency information
- Lost baggage tracking
- Dining reservations, theatre tickets, sporting events
- Seat assignments on airlines
- And such other services as determined by AAA in its sole discretion.

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