



Robert L. Darbelnet
President and
Chief Executive Officer

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Heathrow, FL 32746-5063
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Mr. PJ Wilkins
Executive Director
E-ZPass Interagency Group
119 Lower Beech Street, Suite 200
Wilmington, DE 19805

Dear Mr. Wilkins:

I am writing to express AAA's concerns about disparate E-ZPass tolling policies being exercised by member agencies of the E-ZPass Interagency Group (IAG). AAA represents over 53 million members in North America, with 19 million of them residing in the states that make up the E-ZPass network.

AAA clubs have heard from members who utilize E-Z Pass technology about what they characterize as unequal and unfair treatment of those with transponders. Their complaints are based on various toll authorities charging different amounts to E-ZPass holders depending on which authority issued the transponder.

We believe this practice is not only unfair and could serve as an impediment to interstate travel and commerce, but also flies in the face of the underlying promise of E-ZPass, which you state is "to provide the public with a seamless, accurate, interoperable electronic method of paying tolls and fees."

There is no reason for one authority to charge some E-ZPass holders a higher toll, except, unfortunately in our estimation, to take advantage of drivers who may be "from out-of-state." The fact is, the cost of providing the transportation service and collecting the toll are identical for a vehicle with an E-ZPass tag issued by the home authority and a vehicle with a tag from an away authority.

I urge you to work within the IAG to put an end to this practice.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Darbelnet", enclosed in a rectangular box.

Robert L. Darbelnet
President & CEO