



Membership	Established in 1902 by nine motor clubs with fewer than 1,500 members, AAA has 53 million members in the United States and Canada.
Customer Service Offers	AAA, a not-for-profit, fully tax-paying corporation, is a federation of affiliated motor clubs with more than 1,100 offices in the United States and Canada. It offers personal service through its network of more than 40,000 full-time employees.
AAA/CAA Travel Agencies	<p>AAA is the largest full service leisure travel organization in North America. More than 1,000 accredited, full-service AAA travel agency offices are located in the United States and Canada to serve members and the public. AAA Travel services are also accessible via the Internet at AAA.com.</p> <p>Travel services include the sale of worldwide air, cruise, and rail tickets; escorted tours and independent package tour arrangements; hotel and car rental reservations; and a variety of travel insurance programs.</p> <p>Passport photo services and International Driving Permits are available at most AAA offices, which can also help members obtain passports and visas</p>
Cruises	AAA has preferred relationships with several cruise lines offering a wide choice of options around the world: large resort-style ships, river cruise ships, and luxury cruises. AAA's preferred partner relationships provide exclusive member benefits such as shipboard credits, upgrades and value-added items.
Tours and Vacation Packages	AAA has preferred relationships with a wide variety of tour companies offering escorted tours, independent tours and hosted vacations. Members receive exclusive benefits like free sightseeing tours and special discounts
Disney Alliance	The AAA Disney Alliance provides members with an array of unique benefits, services and special vacation packages for <i>Disneyland</i> ® Resort, <i>Walt Disney World</i> ® Resort, <i>Disney Cruise Line</i> ®, <i>Adventures by Disney</i> , and <i>Aulani A Disney Resort & Spa</i> . <i>AAA Vacations</i> ® packages include getaways by air or car and exclusive <i>AAA Vacations</i> ® benefits.
Hotels	AAA members spend \$38 billion on 345 million U.S. room nights annually, accounting for 39 percent of all U.S. overnight hotel business. AAA's 65 full-time professional field inspectors evaluate and rate 60,000 hotels, restaurants and campgrounds throughout North America. AAA publishes 26 regional TourBook guides covering destinations across the United States, Canada, Mexico and the Caribbean which are also available on AAA.com.
Travel Money	AAA provides members with Travel Money advice in accordance with their destination. Travel wallet options include traveler's cheques, foreign currency, TipPaks®, prepaid travel cards, and a credit card available at

participating AAA and CAA travel agency offices, online, and/or by phone.

Travel Technology

AAA Travel Services Technology Applications automate AAA clubs' travel service functions, enabling them to serve members more efficiently. They also provide technology for online travel information lookup and booking capabilities for AAA consumers and travel professionals via the Internet and AAA intranet.

AAA research shows that members are more likely to be connected to the Internet than the average U.S. citizen and are more likely to use the Internet to research and plan vacations. This makes providing travel information for members on the Internet a common-sense choice for AAA Publishing.

The proprietary AAA travel information featured in the printed TourBook[®] and CampBook[®] publications is provided in a searchable format on AAA.com. Members can access the listings for AAA Approved and Diamond Rated lodgings and restaurants, campgrounds, attractions, events, and destinations on AAA.com and book hotel and travel reservations at special AAA rates.

On AAA.com, AAA's proprietary travel data and online bookings are integrated with the TripTik[®] travel planner to provide complete travel planning. Travel information and bookings are also integrated with the nearly 100 preplanned AAA Drive Trips itineraries available to members on AAA.com.

Car Rentals

Hertz[®] is AAA's exclusive car rental partner. AAA members receive exclusive discounts and benefits on Hertz car rentals worldwide.

AAA Credit Cards

AAA Credit Card with WorldPoints[®] Rewards

Members can use the AAA Credit Card with WorldPoints[®] Rewards to earn points redeemable for cash, travel, merchandise and unique adventures as well as around-the-clock fraud protection, online access to account information, supplemental auto rental collision damage deductible insurance and much more.

AAA Cash Rewards Credit Card

AAA Cash Rewards offers AAA members the ability to earn 1% cash back on all net retail purchases. Member redemption is "On Demand", whereby the member requests cash back check in \$25 increments. Every time the member spends \$2,500, they will be eligible to redeem \$25; however, members may accumulate with no ceiling for any cash back amount.

Show Your Card & Save[®]

AAA and CAA members receive discounts and benefits at more than 164,000 partner locations around the world. More than 5,000 local partners and 100 national brand partners participate in the savings program in the United States

and Canada at more than 130,000 locations. AAA member savings topped \$2 billion in 2009.

Members receive special discounts off of the best available rate for the dates of stay at Best Western[®], Hampton Inn[®], Hilton Hotels[®], Hyatt Hotels & Resorts[®], Marriot[®] Hotels & Resorts; including JW Marriott[®], Renaissance[®] Hotels, Autograph Collection[®], Courtyard[®] Marriott, Fairfield Inn & Suites[®], Springhill Suites[®], Residence Inn[®], Towne Place Suites[®], Execustay[®], and Marriott Vacation Club[®] and Starwood Hotels & Resorts including Westin[®] and Starwood[®] Hotels & Resorts; including aloft[®], element by Westin, Four Points Sheraton, Le Meridien, The Luxury Collection[®] Hotels & Resorts, Sheraton[®] Hotels & Resorts, St. Regis, Westin Hotels[®] & Resorts and W Hotels.

Members receive discounts or exclusive rates at Hertz Car Rental, 1-800-GOT-JUNK?, Adventure Island, AMTRAK[®], Aquatica, Banana Republic Factory Store, Barnes & Noble.com[®], Blue Nile, Broadview Security[®], Busch Gardens[®], Chart House Restaurant, Consumer Reports, Cookies by Design, The Crab House, Dell[®], DIRECTV[®], EagleRider[®], Extra Space Storage[®], Fetch Pet Care, Formula One, FTD.COM[®], Gap Outlet, Geek Squad[®] Services, GNC, Golf Digest Tee Times.com, Grand Canyon Railway, Gray Line[®] Tours, Hard Rock Cafe[®], Harland Clarke, Islands of Adventure, Kmart.com, Kohls.com, Jos. A. Bank, Landry's Seafood House, LensCrafters[®], Line-X, Magellan[®], Muer Seafood Restaurants, NAPA[®], NBA Store, Newport Audiology Centers, New York & Company[®], NFL Shop, Payless ShoeSource[®], Pearle Vision[®], Penske Truck Rental, Planetfone, Professional Drivers Incorporated, Reebok[®] Outlet Stores, Rockport[®] Outlet Stores, Saltgrass Steak House, Sears.com, Sears Optical[®], SeaWorld[®], Sesame Place[®], Shoes.com, Shop.NHL.com, Sirius|XM[®] Satellite Radio, Six Flags[®], Stars on Ice, Sunglass Hut, Tanger Outlet Centers[®], Target.com[®], Target Optical, The UPS Store, Universal Orlando[®] Resort, Universal Studios Hollywoodsm. Members save at more than 59,000 pharmacies nationwide through the AAA Prescription Savings program. An assortment of online shopping values is available through AAA.com/discounts.

AAA Publishing

As one of the world's largest travel information publishers, AAA provides a variety of vacation planning tools in print and online. These include the AAA TourBook[®] guides, TripTik[®] Travel Planner routings, AAA Diamond Rating evaluations, maps and more. These and mobile travel information services such as the popular AAA Discounts and AAA TripTik Mobile apps for the iPhone and Android complement our travel agency services. Launched in December 2010, downloadable eTourBook guides are available free of charge to members in formats compatible for viewing on handheld electronic readers (e.g. Amazon Kindle, Barnes and Noble nook, Sony Reader, Apple iPhone, iPad tablet and smart phones with reader apps). For more information on AAA Publishing products and services, see the [AAA Publishing Fact Sheet](#). Pls be sure to update where this link goes to for 2011

AAA Services Abroad

AAA members enjoy the savings at more than 150,000 partner locations throughout the world. These include the *Show Your Card & Save*® program in North America, 32 countries under the Europe *Show Your Card*® Programme and the *Show Your Card & Save*® reciprocal partnership with AMA of Mexico, KAA of South Korea, JAF of Japan, AASA of South Africa, ACC of Colombia, JAA of Jamaica, AAC of Sri Lanka, and the seven auto/touring clubs that cover Australia.

Through our mutual affiliations with all other international clubs in the Federation Internationale de l'Automobile (FIA) and the Federacion Interamericana de Touring y Automovil-Clubes (FITAC), emergency roadside assistance and publication services are offered to AAA members in accordance with club practices in each country. If members of that club are charged for services rendered, AAA members are charged the same fee.